### Valuing freight transport time and reliability - user benefits

Ian Wallis and Murray King

## **Scope and Issues**

• Part of NZTA research programme:

"Valuing time and reliability for freight transport beyond the allocation of marginal vehicle and driver utilisation costs"

- EEM compares scheme user benefits with relevant (capex/opex) costs, eg for PT user benefits:
  - $\circ~$  In vehicle time, waiting time, access/egress time, transfer time
  - $\circ~$  Travel time reliability
  - Station/stop quality; vehicle quality and comfort
- But for freight, current EEM largely **omits potential benefits to NZ shippers** of roading schemes:
  - $\circ~$  This study aims to plug this gap
- Potential freight shipper benefits include:
  - Time value of early/late receipt of freight (including stockholding costs)
  - Travel time reliability (reduced variability)
  - $\circ~$  Service frequency
  - Loss/damage to freight
- Covers NZ freight market:
  - Not international transport, but includes domestic legs
  - Road/rail principally, some coverage of coastal shipping
  - o Modally neutral
  - Focus on heavy freight movements
  - Excludes transport operator costs.

## **NZ Land Freight Transport Task**

Net Tonne Km by Mode and Commodity Group (NFDS 2014)



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## **Market survey overview**

#### Original intention (project proposal stage)

- **Not** to do a major survey -- use values from Kim PhD for commodity group 1; 'triangulate' with international literature for other commodity groups
- Found this would not give adequate set of values for whole of NZ freight sector no independent check on Kim's results; international literature inadequate (very wide range of results); structure of NZ economy very different from most other developed countries.

#### Modified approach adopted

- Personal interview survey of NZ freight shippers, covering large proportion of heavy freight movements
- Contingent valuation' approach shipper willingness-to-pay for enhancements to current freight travel time, reliability, service frequency and other factors
- 59 interviews (143 market segments) covered c 23% of NFDS total tonnage, 34% of total tonne km.

### • Extensive data set on NZ freight sector and traffics

- Company data size, turnover, employees, etc
- Commodity segment = commodity group by one of 3 O-D groups, ie within a region, inter-regional, inter-island.
- Data on tonnage, O-D, trip length and time, commodity value, transport price
- Modal data chosen mode(s), alternative modes available, reasons for preferred mode, carrier preference factors
- Service factors importance of price, fast journey time, reliable journey time, frequency, freight loss/damage
- Willingness to pay (maximum) for enhanced service.

## Selected freight characteristics (1)

#### Freight task by O-D category

- Local traffic 62% t, only 22% tkm (ave haul 57km)
- Interregional 35% t, 63% tkm (ave haul 290km)
- Interisland 2% t, 14% tkm (ave haul 1245km)



#### Freight task by mode by haul distance

- Market shares by mode show a strong pattern of variation with haul distance
- Local movements (<100 km) road c80% of total
- Inter-regional movements (500-1000 km) road/rail c70%
- Longer distances (mostly inter-island), ship only and road/rail/ship dominant



Freight task by average haul distance by mode (tonne-kms)

## **Selected freight characteristics (2)**

#### **Transport price per tonne vs distance**

- For given distance, prices per tonne are
  - Lower than average for commodity groups 2 (e.g. raw milk, fish), 3 (e.g. logs) and 4 (steel, coal)
  - Higher than average for groups 1 (retail, manufacturing) and 5 (e,g liquid fuels)

Transport price per tonne vs haul length by commodity group log scales



#### **Road preference factors by O-D category**

- For traffic that could change from road haul:

   Local hauls cost dominant factor
   interregional hauls cost, time, door-door, reliability, frequency similar importance
  - $\ensuremath{\circ}$  Interisland reliability and time dominant



Road preference reasons by OD group (n=114)

# Willingness-to-pay questions

### Time

- What is your actual (expected) journey time, and is it fixed?
- Where a potential trade-off between price and expected journey time, what is:
  - (a) the **maximum extra price** willing-topay ("WTP") in return for a shorter journey time (10%/25%/50% shorter)?
  - (b) the *minimum price discount* willing-toaccept ("WTA") in compensation for a longer journey time (10%/25%/50% longer)?

*Note: WTA low response and interpretation problems -- not dealt with in this presentation* 

### Reliability

- Is variability in travel time enough to cause concern; if yes, what % of journeys affected and their average lateness?
- Where a potential trade-off between price and reliability, what is:
  - (a) the **maximum extra price** willing-topay in return for a more reliable journey (late 25%/50%/100% less often):
  - (b) the *minimum price discount* willing-toaccept in compensation for a less reliable journey (late 25%/50%/ 100% more often)?

# WTP time & reliability - results

- Value units:- per (net) tonne; TT per 1 hr reduction in expected TT; reliability per 1 hr reduction in TT SD
- **Expected TT**. Over all survey respondents, time savings worth average \$0.45/hour
- Time savings valued much higher by group 1 (ave \$1.13/hr) over **4 times** value for other groups
- **TT reliability**. Few respondents with a reliability trade-off, but some high values; overall average \$2.52/hr SD
- Reliability valued much higher by group 1 (ave \$8.95/hr SD) about **16 times** value for other groups.

Willingness to pay: time	Respondents with trade-off S/t/hr	All survey respondents \$/t/hr	
Group 1	\$10.98	\$1.13	
Groups 2-5	\$3.45	\$0.26	
All groups average	\$5.45	\$0.45	
Willingness to pay: reliability	\$/t/SD hr	\$/t/SD hr	
Group 1	\$28.44	\$8.95	
Groups 2-5	\$27.96	\$0.57	
All groups average	\$28.33	\$2.52	

## New time and reliability values for EEM

Commodity Gp	This study results	Recommended new EEM values		
		HCV 44t gross (HCV II)	HCV 50 t gross	Weighted 40% 44t, 60% 50t
Time				
	Per tonne per hour	Per truck per hour		
Group 1	\$1.13	\$19.66	\$23.35	\$21.87
Groups 2-5	\$0.26	\$3.86	\$4.50	\$4.24
All groups ave	\$0.45	\$7.53	\$8.51	\$8.12
Reliability				
	Per tonne per hour SD	Per truck per hour SD		
Group 1	\$8.95	\$155.73	\$184.93	\$173.25
Groups 2-5	\$0.57	\$7.52	\$9.88	\$8.93
All groups ave	\$2.52	\$42.18	\$47.65	\$45.46

- Values in \$2017 (for \$2002, as per EEM, divide by 1.47).
- Values in tonnes can be extrapolated to HCV I, MCV, LCV (or any other size of truck)
- *Time values.* Group 1 time values consistent with Kim's NZ PhD values
- Time values replace current EEM value (stockholding value, \$3.18/truck/hr in \$2017)
- *Reliability values*. Reliability apparent high values but per 1-hr change in SD of travel time
- New benefit in EEM, currently no value for reliability from shipper viewpoint.

# Frequency, loss/damage, other issues

- Similar WTP questions covered service frequency and loss/damage great majority had no/minimal willingness-to-pay for improvements
- 87% thought service frequency was an important/very important factor in choosing a carrier

• But only 4 respondents willing to pay more for better frequency

 $\ensuremath{\circ}$  Indicates general satisfaction with existing frequencies

- Loss/damage not seen as substantial issue, good standard already
- General comments from respondents:
  - Network resilience important as well as reliability
  - $\odot$  Safety management important in choosing carrier
  - $\odot$  Congestion big issue (not just AKL region)
  - Potential for greater use of rail but dependent on reliability and availability enhancements

# Conclusions

- VoT estimates derived very consistent with Kim's NZ PhD figures (group 1)

   also within the (wide) range of values from the international literature
   shipper VoT substantially higher than current EEM shipper values for travel time
- Very limited comparisons possible for VoR estimates

   not able to compare with Kim's figures; great range of international values
   reliability highly valued by a significant proportion of shippers (esp group 1)
- Survey approach appears to give reliable and robust results

   contingent valuation methodology with personal interviews appears successful
   arguably more realistic results and less costly than 'full' multi-variate SP.
- Resultant VoT, VoR values appropriate for direct inclusion in EEM

   for project evaluation, may apply to freight traffic volumes in aggregate
   or may distinguish group 1 and groups 2-5 if data available (eg . where more retail and manufacturing in mix than average, such as the Auckland region)
- Up with world's best practice for valuation of freight shipper benefits???
   o waiting on verdicts of peer reviewers!!!