# Data and decisions following the Kaikōura earthquake

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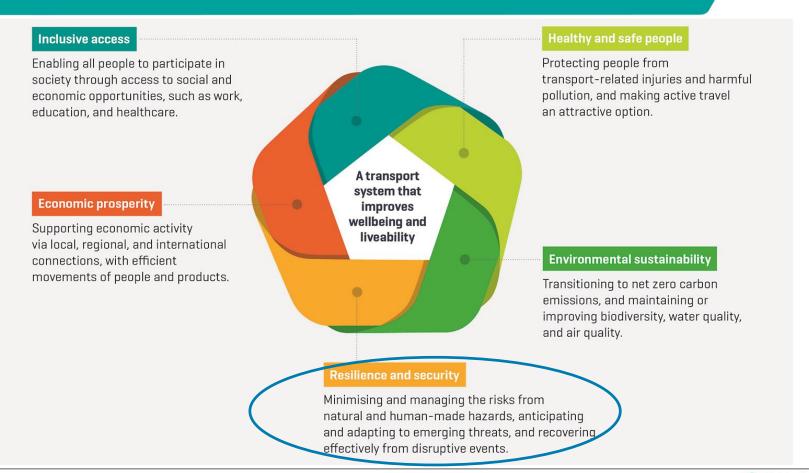


## Kaikōura earthquake



- 7.8 earthquake on 14 November 2016
- SH1 and Main North Line (rail) damaged and closed
- MoT commissioned research on information sharing and decision-making following Kaikōura
- · Research consortium led by University of Auckland
- Stakeholder workshop in 2017, plus in-depth interviews
- Report finalised in July 2018

## **Transport Outcomes Framework**



## **Transport Research Strategy: Knowledge Themes**





# System planning and management

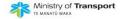
How do we better plan,
manage demands and operate
the transport system to
achieve desired impacts?
We need to be able to
make appropriate decisions
given available evidence
and uncertainty

Effectiveness and efficiency of interventions

- ▶ ( Resilience
- Local, regional and national economy
- Safety
- Regulation
- Technology
- Multimodal
- Integrated approaches
- Monitoring and reporting

Relationship between interventions and impacts

- Resilience
- Local, regional and national economy
- Safety
- Monitoring and reporting

















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## What happened?

**Events** 



Observation



**Data** 



**Information** 

Recovery



**Decisions** 

Communication







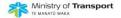
## Decisions, decisions...

### Decisions made by

- Officials
- Businesses

#### **Decisions about**

- Closing routes
- Opening alternative routes
- Changing routes
- Changing modes





## The good ...

#### MoT's Tactical Response Team

- Activated quickly
- "Single source of truth"

#### Private business response

- Commercial and competitive incentives to adapt
- Truckers relayed a lot of useful info





### The bad ...



#### People on the ground:

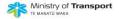
- Overwhelmed with requests for info
- Held back info for fear it wasn't accurate

#### **Tourists**

- Translations were needed
- Relied on mobile data for route status

#### Freight operators

- Withheld competitively sensitive information
- Would have ordered new trucks had they known the delay







## **Results & recommendations**

- Relationships are important
  - Establish / formalise
- Data accuracy v timeliness
  - Indicative information is important
- Communication
  - Sector & corridor co-ordinators
  - Data requests
  - International markets
  - **Tourists**
- Competition
  - Prioritise resilience over concerns about sensitive information